## Bossier Parish Community College Master Syllabus

Course Prefix and Number: SPCH 115 Credit Hours: 3

Course Title: Interpersonal Communication

**Course Prerequisites:** None

**Textbook:** McCornack, Steven. Reflect & Relate: An Introduction to

Interpersonal Communication. 4th Edition.

**Course Description:** The study of the communication process in one-to-one relationships with emphasis on conflict management, listening, nonverbal communication, gender, and culture.

## **Learning Outcomes:**

At the end of this course the student will

- A. identify the basic characteristics of the communication process;
- B. apply the principles of interpersonal communication to personal relationships; and
- C. apply the principles of interpersonal communication to professional relationships.

To achieve the learning outcomes, the student will

(The letter designations at the end of each statement refer to the learning outcome(s).)

- 1. document the importance of self-concept in communication. (A)
- 2. document the role of nonverbal communication in the communication process. (A,B,C)
- 3. exhibit improved listening skills. (A,B,C)
- 4. display improved conflict management skills. (A,B,C)
- 5. perceive others more accurately. (A,B,C)
- 6. identify intercultural communication competence. (A,B,C)
- 7. implement effective interpersonal behaviors and skills in a variety of contexts. (A,B,C)

**Course Requirements:** This course requires attendance, class participation, assignments, exams, and projects as determined by the instructor.

**Course Grading Scale:** 90 – 100 A

80 – 89 B 70 – 79 C 60 – 69 D

0 - 59 F

**Attendance Policy:** The college attendance policy is available at <a href="http://www.bpcc.edu/catalog/current/academicpolicies.html">http://www.bpcc.edu/catalog/current/academicpolicies.html</a>

## **Nondiscrimination Statement**

Bossier Parish Community College does not discriminate on the basis of race, color, national origin, gender, age, religion, qualified disability, marital status, veteran's status, or sexual orientation in admission to its programs, services, or activities, in access to them, in treatment of individuals, or in any aspect of its operations. Bossier Parish Community College does not discriminate in its hiring or employment practices.

## COORDINATOR FOR SECTION 504 AND ADA

Angie Cao, Student and Disability Services Specialist Disability Services, F-254, 6220 East Texas Street, Bossier City, LA 71111 318-678-6511 acao@bpcc.edu

Equity/Compliance Coordinator Teri Bashara, Director of Human Resources Human Resources Office, A-105 6220 East Texas Street Bossier City, LA 71111

Phone: 318-678-6056

Hours: 8:00 a.m.-4:30 p.m. Monday - Friday, excluding holidays and weekends.